

# DONTE GROUP

## Energy & Water Efficiency

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## Management Program

Scope: All dental clinics, laboratories and corporate offices

Approved by: Management Committee (Comité de Dirección)

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*This document consolidates the existing energy and water efficiency measures, awareness initiatives, and operational protocols implemented across Donte Group's operations.*

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## 1. Introduction and Scope

Donte Group, S.L. (“Donte Group” or “the Company”) operates a network of dental clinics under the Vitaldent, Moonz, Smysecret and Maex brands, together with dental laboratories and corporate offices. As a dental healthcare provider, the Company’s main environmental impacts relate to energy consumption (lighting, HVAC, dental equipment, IT) and water consumption (clinical hygiene, sanitary use).

This document consolidates the energy and water efficiency measures that Donte Group has implemented across its operations. Its purpose is to provide a structured, publicly available description of the concrete actions, infrastructure, and awareness initiatives already in place, together with the available consumption data and the Company’s approach to target-setting and progress evaluation.

**Scope:** All operations within Donte Group’s financial consolidation perimeter, including all dental clinics (across all brands), the central dental laboratory, and corporate offices. Environmental data coverage is 100% of operations.

**Related documents:** Environmental Policy (Política Medioambiental, approved January 2023); Energy Efficiency Best Practices Manual (Manual de buenas prácticas para la eficiencia energética en clínica); Sustainability Awareness Signage (Stickers de Sostenibilidad); annual Sustainability Report (Informe de Sostenibilidad).

## 2. Policy Framework

The energy and water efficiency measures described in this document are grounded in Donte Group’s Environmental Policy, approved by the Management Committee (Comité de Dirección) in January 2023. The Environmental Policy sets out the following commitments directly relevant to this Program:

- Efficient management of resources and reduction of the Company’s environmental footprint, through the optimisation of material use, promoting circularity, and reducing, reusing, and recycling waste.
- Measuring and minimising the carbon footprint, and achieving greater energy efficiency by prioritising renewable energy.
- Promoting innovation through the development of new technologies and improved environmental practices.
- Fostering environmental culture and awareness among staff, providing the necessary awareness-raising and training.
- Provision of resources to all areas of the group for the identification of environmental risks and implementation of action plans to reduce them.

The Environmental Policy applies to all products, services, and operations, including logistics and distribution. It extends to suppliers, contractors, and joint ventures, and includes the integration of sustainability criteria in commercial relationships. The Policy is reviewed periodically to ensure alignment with the Company’s objectives, regulatory changes, and sector best practices.

## 3. Energy Efficiency Measures

Energy consumption is the most significant environmental impact of Donte Group's clinical operations. The main sources of consumption are HVAC systems, lighting, dental equipment (chairs, X-ray units, compressors, autoclaves), IT infrastructure, and external signage. Electricity is the Company's primary energy source, procured through a single supplier that provides precise consumption data. Fuel consumption is limited to the commercial vehicle fleet, as all clinical HVAC systems operate on electricity.

The Company has developed and distributed an Energy Efficiency Best Practices Manual (Manual de buenas prácticas para la eficiencia energética en clínica) to all clinics. This manual provides specific, actionable instructions for reducing energy consumption in daily clinical operations. The following sections describe the measures contained in this manual and the supporting initiatives.

### 3.1 Lighting Management

The Manual establishes a structured lighting management protocol applicable to all clinics:

- Lights must be switched off in all areas not in active use, including during pauses between patients, meal breaks, and at the end of each working day.
- Before leaving the clinic, staff must verify that all lights are off in all areas: treatment rooms (gabinetes), offices, corridors, restrooms, waiting areas, storage rooms, and the reception desk area.
- Specific instructions are provided for clinics with independent room switches and for clinics where lighting is controlled from the main electrical panel.
- A particular emphasis is placed on verification before weekends and public holidays.

In addition, sustainability awareness stickers are deployed at light switches throughout the clinics, reminding staff and patients to switch off lights when leaving ("Antes de irte, apaga la luz – Ayúdanos a reducir las emisiones contaminantes").

### 3.2 HVAC and Temperature Control

The Manual defines seasonal temperature settings for all clinics, aligned with Royal Decree-Law 14/2022 on energy saving and efficiency:

| Season                    | Recommended Temperature | Reference                   |
|---------------------------|-------------------------|-----------------------------|
| Winter (heating)          | 21°C                    | RDL 14/2022 (19–27°C range) |
| Summer (air conditioning) | 24–25°C                 | RDL 14/2022 (19–27°C range) |

All HVAC systems must be switched off at the end of the working day and before weekends and public holidays. The only exception is the air conditioning unit serving the IT server rack, which must remain operational continuously. A designated staff member verifies that all systems are off before the clinic is closed.

### 3.3 External Signage Management

Illuminated external clinic signs are managed through programmable timers installed in the electrical panel of each clinic. The Manual provides detailed instructions for configuring these timers:

| Season | Sign On | Sign Off |
|--------|---------|----------|
|--------|---------|----------|

|               |       |       |
|---------------|-------|-------|
| <b>Summer</b> | 19:30 | 22:00 |
| <b>Winter</b> | 17:30 | 22:00 |

Timers must be set to automatic (AUTO) mode. The Manual includes step-by-step instructions with photographs for configuring the 24-hour timer dial and positioning the half-hour tabs.

### 3.4 Clinical and IT Equipment Shutdown Protocol

The Manual defines a systematic shutdown protocol for all equipment in the clinic:

| <b>Equipment</b>                              | <b>Protocol</b>                                                   |
|-----------------------------------------------|-------------------------------------------------------------------|
| <b>Dental treatment chairs</b>                | Switch off at the end of the working day                          |
| <b>Periapical / Panoramic / CBCT X-ray</b>    | Switch off at end of day, or if unused for more than 2 hours      |
| <b>Compressors and aspiration motors</b>      | Switch off from equipment console after daily maintenance         |
| <b>Computers</b>                              | Full shutdown at end of day; sleep mode during extended pauses    |
| <b>Monitors</b>                               | Switch off during any extended pause; full shutdown at end of day |
| <b>Printers (Xerox C400/C405)</b>             | Auto sleep mode; manual shutdown at end of day via front panel    |
| <b>Televisions</b>                            | Switch off when not in use, via remote or button                  |
| <b>Background music systems</b>               | Switch off at end of day                                          |
| <b>Autoclaves and sterilisation equipment</b> | Switch off when not in use                                        |
| <b>Intraoral cameras and USB sensors</b>      | Disconnect when not in use                                        |

The Manual includes photographs of the actual equipment found in clinics to help staff identify the correct shutdown procedures for each device.

### 3.5 Renewable Energy Procurement

Donte Group procures 100% of its purchased electricity from certified renewable sources. In 2024, the guarantees of renewable origin were provided by Eleia Energía (first half of the year, for AI Denmark, Bidco, Donte and Moonz) and by Naturgy (second half of the year), both certified by the Comisión Nacional de los Mercados y la Competencia (CNMC). This commitment has been maintained in both 2023 and 2024.

### 3.6 Energy Efficiency Pilot and Innovation

In 2024, Donte Group carried out an energy efficiency pilot in collaboration with Acciona, covering more than 10 clinics across different regions. The pilot focused on the two main sources of energy consumption in clinics: lighting and HVAC systems, which together account for approximately 70% of total energy consumption.

The main interventions included the installation of LED lighting systems and the optimisation of HVAC equipment. The pilot achieved a 25% reduction in overall energy consumption in the participating clinics.

Additionally, the Company has begun monitoring energy use in real time through advanced sensors in pilot clinics, generating precise data to support the scaling of efficiency practices across the clinic network.

### 3.7 Daily Verification Checklist

The Energy Efficiency Best Practices Manual includes a daily verification checklist (Checklist de verificación diario) for clinic staff to confirm that all shutdown and efficiency protocols have been followed before closing the clinic. This checklist covers lighting, HVAC, signage, clinical equipment, IT equipment, and other devices.

### 3.8 Energy Efficiency Awareness and Training

Donte Group uses the following channels to raise energy efficiency awareness among clinic staff:

**Energy Efficiency Best Practices Manual:** The Manual is distributed to all clinics and provides detailed, illustrated instructions on energy-saving behaviours and procedures, with photographs of actual clinic equipment and step-by-step guidance.

**“Cuida de Donte” awareness initiative:** Through this initiative, Donte Group raises awareness among all clinic staff about sustainability and the environmental impact of clinical operations. A polar bear character (“Donty”) and her cubs — named after the Company’s brands — symbolise the global effects of everyday actions. The initiative promotes three key behaviours: switching off lights and equipment at the end of the day, responsible use of air conditioning, and appropriate temperature regulation in clinics.

**In-clinic awareness signage:** Sustainability stickers have been deployed at light switches throughout all clinics and offices, with a clear message to switch off lights when leaving (“Antes de irte, apaga la luz – Ayúdanos a reducir las emisiones contaminantes”).

**Environmental Policy communication:** The Environmental Policy includes the commitment to foster environmental culture and awareness among all staff, contractors, and suppliers.

### 3.9 Energy Reduction Targets and Evaluation of Progress

Donte Group’s approach to energy management is guided by the objective of progressively reducing energy consumption year on year, in line with the Environmental Policy’s commitment to minimising the carbon footprint and achieving greater energy efficiency. The Company tracks energy consumption at clinic level and at Group level, both in absolute terms and on an intensity basis (MWh per clinic), which allows for a meaningful comparison even as the number of clinics grows.

Progress against this objective is evaluated annually as part of the sustainability reporting cycle. Year-on-year variation in energy consumption is reviewed to assess the effectiveness of the measures in place and to identify areas for further improvement. The results of this evaluation are published in the annual Sustainability Report.

In FY 2024, the Company achieved a 7.2% reduction in average electricity consumption per clinic (from 31.9 MWh/clinic in FY 2023 to 29.8 MWh/clinic in FY 2024) and a 5.5% reduction in total

electricity consumption (from 12,748 MWh to 12,041 MWh), despite an increase in the number of clinics.

## 4. Water Efficiency Measures

Water consumption in Donte Group's operations is linked to clinical hygiene processes (hand hygiene, instrument cleaning, patient care) and the sanitary needs of staff and patients. All water is sourced from the local municipal supply and all discharge is directed to the municipal wastewater system.

Although water consumption is relatively low compared to water-intensive industries, water was identified as a material topic in the Company's double materiality assessment, and Donte Group has implemented specific measures to reduce consumption and promote responsible water use.

### 4.1 Water Consumption Monitoring

Donte Group monitors water consumption across 100% of its operations. Water consumption data is calculated through a consolidated methodology based on actual water expenditure and the unit prices paid per cubic metre at each location. This approach enables detailed and comparable tracking of historical data. Data is collected at clinic level and aggregated at Group level. Coverage is 100% of consolidated operations. This data is reported annually in the Sustainability Report and is subject to independent third-party verification.

### 4.2 Water-Saving Infrastructure

The following physical measures have been installed across clinics to reduce water consumption:

**Sensor-activated faucets:** Automatic sensor faucets have been installed in clinical areas. These systems ensure water flows only when needed, preventing waste from taps left running during clinical procedures.

**Half-load flushing systems:** Dual-flush (half-load) toilet systems have been installed across clinics, enabling reduced water volume per flush in sanitary facilities used by staff and patients.

### 4.3 Water Efficiency Awareness

Donte Group has deployed dedicated water conservation signage at points of use across all clinics:

**At faucets:** "Por favor, cierra el grifo – Un sencillo gesto que lo cambia todo." Stickers placed at hand-washing points reminding staff and patients to close the tap.

**In restrooms:** "Aquí empieza el mar... Por favor, utiliza la media carga y no tires basura al inodoro." Stickers promoting the use of the half-flush function and proper waste disposal.

These awareness materials are complemented by the Environmental Policy's commitment to efficient resource management and environmental awareness among all staff.

### 4.4 Water Reduction Targets and Evaluation of Progress

In line with its Environmental Policy, Donte Group's objective is to progressively reduce water consumption per clinic year on year, through the combined effect of the water-saving infrastructure, awareness measures, and monitoring described above. The Company tracks water consumption both in absolute terms and on an intensity basis (m<sup>3</sup> per clinic).

Progress is evaluated annually as part of the sustainability reporting process. Year-on-year variation in water consumption is reviewed to assess whether the measures in place are delivering the expected improvements. The results are published in the annual Sustainability Report.

In FY 2024, the Company maintained stable total water consumption (31,082 m<sup>3</sup> vs. 31,266 m<sup>3</sup> in FY 2023) despite an increase in the number of clinics (404 average vs. 399), resulting in a reduction of average consumption per clinic from 79 m<sup>3</sup> to 77 m<sup>3</sup>.

## 5. Energy and Water Consumption Data

Donte Group reports energy and water consumption data annually in its Sustainability Report. The data covers 100% of consolidated operations and is subject to independent third-party verification.

### 5.1 Energy Consumption

| Indicator                                        | FY 2021 | FY 2022 | FY 2023 | FY 2024 |
|--------------------------------------------------|---------|---------|---------|---------|
| Average electricity consumption per clinic (MWh) | —       | —       | 31.9    | 29.8    |
| Total electricity consumption (MWh)              | —       | —       | 12,748  | 12,041  |
| Average number of clinics                        | —       | —       | 399     | 404     |
| Year-on-year variation (per clinic)              | —       | —       | —       | -7.2%   |
| Renewable electricity (%)                        | 100%    | 100%    | 100%    | 100%    |
| Data coverage                                    | 100%    | 100%    | 100%    | 100%    |

*Note: FY 2021 and FY 2022 detailed electricity consumption per clinic data is available in the respective Sustainability Reports. 100% renewable electricity procurement has been maintained consistently across all years.*

### Fleet Fuel Consumption

| Fuel Type                  | FY 2021 | FY 2022 | FY 2023 | FY 2024 |
|----------------------------|---------|---------|---------|---------|
| Gasoline (litres)          | —       | —       | 70,807  | 69,771  |
| Diesel (litres)            | —       | —       | 35,463  | 31,252  |
| Other / Biodiesel (litres) | —       | —       | 633     | 632     |
| Total (litres)             | —       | —       | 106,903 | 101,655 |

*Note: Fuel consumption relates exclusively to the commercial vehicle fleet. 82% of the fleet is hybrid or electric as of 2024.*

### 5.2 Water Consumption

| Indicator                           | FY 2021 | FY 2022 | FY 2023 | FY 2024 |
|-------------------------------------|---------|---------|---------|---------|
| Total water consumption (m³)        | 24,271  | 28,297  | 31,266  | 31,082  |
| Average number of clinics           | —       | —       | 399     | 404     |
| Average consumption per clinic (m³) | —       | —       | 79      | 77      |
| Year-on-year variation (per clinic) | —       | —       | —       | -2.5%   |
| Data coverage                       | 100%    | 100%    | 100%    | 100%    |

*Source: Donte Group Sustainability Reports. Data is subject to independent third-party verification. FY 2021 and FY 2022 water consumption data is derived from actual water expenditure using the consolidated spend-based methodology described in the Sustainability Report. Detailed withdrawal and discharge breakdowns are available in the CSA submission.*

## 6. Environmental Management System Certification

In 2024, Donte Group (Donte, AI Denmark Bidco and Moonz) obtained or renewed its certification under ISO 14001, the international standard for Environmental Management Systems. This certification, awarded by an accredited third-party body, validates the Company's environmental management practices, including those related to energy and water efficiency, waste reduction, and resource optimisation.

The ISO 14001 certification provides an independent assurance that the Company's environmental management system meets internationally recognised standards for systematic planning, implementation, monitoring, and continuous improvement of environmental performance.

## 7. Regulatory References

The measures described in this document are implemented in the context of the following regulatory and standard-setting frameworks:

| Framework                                                     | Relevance                                                                                                                                                                                                                                          |
|---------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Real Decreto Ley 14/2022 (Spain)</b>                       | Energy saving, energy efficiency, and reduction of dependence on natural gas. Establishes temperature limits for commercial premises (19–27°C). Referenced explicitly in the Energy Efficiency Best Practices Manual.                              |
| <b>ISO 14001</b>                                              | International standard for Environmental Management Systems. Donte Group obtained/renewed this certification in 2024.                                                                                                                              |
| <b>ISO 50001</b>                                              | International standard for Energy Management Systems. Provides the reference framework for systematic energy management.                                                                                                                           |
| <b>ISO 46001:2019</b>                                         | International standard for Water Efficiency Management Systems. Provides the reference framework for water management.                                                                                                                             |
| <b>Plan Nacional Integrado de Energía y Clima (PNIEC)</b>     | Spain's national energy and climate plan, targeting a 23% reduction in GHG emissions vs. 1990 levels. Donte Group's fleet electrification and efficiency measures are aligned with these objectives.                                               |
| <b>Paris Agreement</b>                                        | International framework for climate action. The Company's emission reduction commitments are aligned with its objectives.                                                                                                                          |
| <b>EU Corporate Sustainability Reporting Directive (CSRD)</b> | Establishes sustainability reporting obligations, including energy consumption disclosure (ESRS E1-5) and water management (ESRS E3-2). Donte Group's reporting follows the European Sustainability Reporting Standards (ESRS) developed by EFRAG. |
| <b>EU Taxonomy Regulation</b>                                 | Classification system for environmentally sustainable economic activities. Donte Group reports on alignment with the Taxonomy's environmental objectives.                                                                                          |

## Annex: Supporting Documents

The following documents provide detailed supporting evidence for the measures described in this document. They are available on the Donte Group corporate website ([www.dontegroup.com](http://www.dontegroup.com)):

| Document                                                                                                             | Content                                                                                                                                                                                                             | Location                                                                                                 |
|----------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <b>Environmental Policy (Política Medioambiental Donte Group)</b>                                                    | Overarching environmental commitments approved by the Management Committee (January 2023). Covers resource efficiency, carbon footprint, renewable energy, risk identification, innovation, and employee awareness. | <a href="http://dontegroup.com/protocolos-y-codigos/">dontegroup.com/protocolos-y-codigos/</a>           |
| <b>Energy Efficiency Best Practices Manual (Manual de buenas prácticas para la eficiencia energética en clínica)</b> | Operational manual for all clinics: lighting, HVAC protocols, signage timers, equipment shutdown procedures, daily verification checklist. Includes photographs.                                                    | <a href="http://dontegroup.com/estrategia-medioambiental/">dontegroup.com/estrategia-medioambiental/</a> |
| <b>Sustainability Awareness Signage (Stickers de Sostenibilidad)</b>                                                 | Visual awareness materials in clinics: water conservation at faucets and restrooms, energy saving at light switches, recycling guidance.                                                                            | <a href="http://dontegroup.com/estrategia-medioambiental/">dontegroup.com/estrategia-medioambiental/</a> |
| <b>Sustainability Report (Informe de Sostenibilidad)</b>                                                             | Annual report with energy and water consumption data, third-party verified. Includes per-clinic intensity data.                                                                                                     | <a href="http://dontegroup.com/informe-de-sostenibilidad/">dontegroup.com/informe-de-sostenibilidad/</a> |
| <b>ISO 14001 Certificate</b>                                                                                         | Environmental Management System certification (2024).                                                                                                                                                               | <a href="http://dontegroup.com/estrategia-medioambiental/">dontegroup.com/estrategia-medioambiental/</a> |